8920D-02

HP 8920D Dual-Mode Cellular Mobile Test System

Serial Numbers:
  0000A00000 / 3344A03399

Y2K update information.
Product requires Firmware update revision A.18.00 or greater.

To Be Performed By:
Customer

Parts Required:
HP P/N   Description   Quantity
For Instruments with current Firmware Rev. A.05.01 through A.14.14
8920DRT option R40   Memory Upgrade Kit   1
(Contains memory board and firmware set)

For Instruments with current Firmware Revisions A.15.00 through
A.17.00
8920DRT option R98   Firmware Upgrade Kit   1
(Contains firmware set)

January 1, 1997 Serial Number:
3249A04831 and above

Situation:
Firmware revisions A.05.01 through A.17.00 are Y2K compliant for
manual operation but may not be fully compliant for remote operation
if running a software program using the Basic Programming command
"TIMEDATE". Dates reported using the Basic Program command
"TIMEDATE", will be inconsistent with dates appearing in the
instrument's "CONFIG" screen "Date" field. In addition, "TIMEDATE"
cannot report any date greater than 31 December 1999.

Firmware revisions A.18.00 and above are fully Y2K compliant for
manual and remote operation. The "TIMEDATE" function has been
corrected to report any date set between 1 January, 1994 and
31 December, 2093 and will match the "CONFIG" screen "Date" and
"Time" settings.

Solution / Action:
A firmware upgrade is not required if:
The HP 8920D is being used manually (i.e. not being controlled by
a software program)

A firmware upgrade is not required if:
The HP 8920D is being controlled by a software program, which does
not use the "TIMEDATE" Basic Programming command. If the HP 8920
is required to report the Date while running a software program, the
Basic Programming command of "CONF:DATE?" Can be used instead of
the "TIMEDATE" command. The "CONF:DATE?" Command will return a
date formatted as MM/DD/YY.

A firmware upgrade is required if:

The HP 8920D is being controlled by a software program, is required
to work with the "TIMEDATE" command, and currently has a firmware
revision of A.5.01 through A.17.00.

Hewlett Packard's Y2K Product Support Policy will cover under
warranty, all HP 8920Ds shipped after January 1, 1997, and all
HP 8920Ds currently covered by Extended Warranties or Support
Contracts. HP 8920Ds shipped after January 1, 1997 begin with
Serial Number 3633A08936(except refurbished units). To determine
the original ship date of new or refurbished units, contact

Hewlett Packard's Customer Support Center (1-800-452-4844).

Date: 15 October 1998


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*                                                                 *
*                  MODIFICATION RECOMMENDED                        *
*                  -----------------------                         *
*                                                                 *
*           STANDARDS: LABOR HOURS ___1hr_____                    *
*     ACTION CATEGORY: ON SPECIFIED FAILURE X    IMMEDIATELY __    *
*                      AGREEABLE TIME __                           *
*   LOCATION CATEGORY: CUSTOMER INSTALLABLE X       ON-SITE __     *
*                      HP LOCATION __                              *
*        AVAILABILITY: PRODUCT'S SUPPORT LIFE                      *
*   SERVICE INVENTORY: RETURN __       SCRAP _X_     SEE TEXT __   *
*         USED PARTS: RETURN __       SCRAP _X_     SEE TEXT __   *
* HP RESPONSIBLE UNTIL:  1 September 2000                          *
*       AUTHOR/ENTITY: _____JRR / 1000_____  *
*     ADDITIONAL INFO: _____  *
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HP's laboratory test environment, it is the customer's responsibility
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